

Commonwealth House COVID–19 Visitation Policy

In preparation for resuming visitation for family members only, we have developed a plan in order to keep our residents safe as well as their visitors.

Scheduling a Visit

- Visitors will email Mandi (mandi@commonwealthhouserri.com) in order to schedule a visit.
- Visitors will be sent a reply email with the RI DOH screening tool attached so that they understand how to screen themselves or other family members before coming for a visit.
- Visitors will also receive the visitation policy so that they may understand the risks and procedures before they arrive for a visit.
- Unannounced visits will not be permitted. Unscheduled visitors will be asked to leave.
- Visits will be limited to 30 minutes. Please adhere to this time restriction.
- Visitations will occur one at a time, and each visit will be separated by at least 15 minutes to allow staff to clean and disinfect the furniture and surfaces before another visit begins.

****Please note that visitations are only permitted for up to two people from the same household.****

Screening Procedures

- Residents are screened daily for symptoms, however they will be screened previous to each scheduled visit in order to ensure the safety of the visitors.
- When the visitor arrives for their appointment they must follow the signage directing them to the visiting/patio area.
- A staff member will screen the visitor(s) using RI DOH screening tool before they enter the visiting/patio area. Their temperature will be taken and written on the form.
- The visit may go forward only if the person passes this screening.

Directions for Visitors Arriving

- Upon arrival, visitors will follow directional signage and proceed around the exterior north side of the community and wait on the back pathway adjacent to the patio.
- Visitors are asked not to enter the patio area until they have been screened by staff, to ensure that they do not come into inadvertent contact with any residents.
- Upon arrival they may call the office phone line (401-298-6986 x2) in order to let staff know they have arrived.

Visiting Areas

- **Visitors will not enter the community for any reason at anytime.**
- Visits shall occur on the back patio, however in cases of inclement weather, the cabana located in the pool area will be utilized for visits.
- Visitors must wait to be escorted to their visiting area by the staff member on duty.
- Chairs will be set up out on the patio or in the cabana for **no more than 2 visitors at a time**. These 2 visitors must be from the same household or they must come alone.
- Visitors must stay a distance of 8 feet from the resident and each other at all times.
- Visitor must not bring anything to give to the resident. Any items brought for the resident must go through the set quarantine procedure for the resident to receive them.

Cleaning & Disinfecting Procedures

- Chairs and others surfaces will be disinfected before each visit takes place.
- Disinfecting wipes will be used to wipe hard surfaces and Lysol will be sprayed on any soft surface.
- Cleaning will be done 15 min before the arrival of visitors in order for the product to have time to take effect.

PPE and Face Coverings

- All residents will be required to wear their face mask before stepping outside for their visit.
- Visitors will not be allowed to enter the patio without putting on a face mask, this will be documented on the screening form by staff.
- Face masks must be worn at all times and must cover both the mouth and nose completely.
- If the resident or the visitor are not able to wear a facemask for health reasons they will be asked to visit through the closed sliding glass door while speaking over the phone.
- If a visitor arrives without a face mask they must call the office phone and let staff know. A disposable mask will be provided to them.

Hand Hygiene

- Before the resident leaves the building for their visit they will be asked by staff to use a provided hand sanitizer (with at least 60% alcohol).
- Visitors before entering the patio area or cabana area will be asked to use a provided hand sanitizer (with at least 60% alcohol), this will be witnessed and documented on the screening form by staff.

- Visitors will be reminded to use the provided hand sanitizer when they deem necessary and before leaving.
- Before the resident comes back in to the community from their visit they will be asked once again to use the provided hand sanitizer.

Communication Education

- Upon request to schedule a visit each visitor will receive an email with specific instructions so they are aware of the procedure as well as what will be expected from them.
- Signs will be placed to direct visitors to the visiting area.
- There will be signs located on all entrances to stop visitors from entering the community and reminding them they must make an appointment in order to come for a visit.
- The visitation policy will be displayed for visitors to see when entering the visiting area.
- Chairs will be spaced at the appropriate distance and clearly marked for both residents and visitors. **Please do not move them!**

Staff Training

- Staff will read and become familiar with this procedure before the visits begin.
- They will be given a schedule each day of any visits that are occurring.
- Staff will be trained to use the screening tool and document each visitors temperature, use of face mask and hand sanitizer.
- Staff will be trained in the cleaning procedure and perform this before and after each visit.